# STATE OF ILLINOIS

## CONTRACT

Electronic and GPS Monitoring  PBC# 14-83751

### VENDOR

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<thead>
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<tbody>
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### STATE OF ILLINOIS

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<tr>
<th>Procuring Agency or University: Illinois Department of Corrections</th>
<th>Phone: 217-558-2200</th>
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<tbody>
<tr>
<td>Street Address: 1301 Concordia Court, PO Box 19277</td>
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<td>City, State ZIP: Springfield, IL 62794-9277</td>
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<td>Printed Name: Jared Brunke</td>
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<td>Official's Title: CFO</td>
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1. **SECTION 1 - SPECIFICATIONS/QUALIFICATIONS/STATEMENT OF WORK**

1.1. **GOAL:**

In order for the Illinois Department of Corrections to operate and manage effective electronic monitoring programs, it is imperative to have a reliable vendor to provide global positioning systems (GPS) and Radio Frequency (RF) electronic monitoring equipment and related services that meet the criteria set forth in this of the document. Electronic monitoring systems include radio frequency to offender landline phone, cellular transmitter, and group monitoring equipment.

Global positioning monitoring systems will include monitoring equipment, software, and services capable of tracking the movement and location of individuals. The system must provide a secondary method to locate offenders when GPS signal is impaired, obscured, or unavailable.

The Contractor shall be responsible for supplying all training, equipment, installation, retrieval, maintenance, software, and monitoring services for an electronic/GPS monitoring program. All contract services shall be performed in accordance with the terms and conditions as set forth by the Department.

1.2. **SUPPLIES AND/OR SERVICES REQUIRED:**

1.2.1 **Contractor Specifications – Mandatory Requirements**

1.2.1.1 Experience – Contractor must have at least 5 consecutive years of direct experience providing both GPS and RF electronic monitoring equipment and services to correctional, criminal justice, or law enforcement agencies.

1.2.1.2 The Contractor shall possess and demonstrate an experienced project team with appropriate skills to successfully implement and support the project. The Contractor must appoint a project manager who will be located in Illinois and whose dedicated workload will be the Illinois Department of Corrections, at no additional cost. The project manager will be the primary point-of-contact for the Agency Contract Monitor for complaint resolution, coordination of training, procedural issues, etc.

1.2.1.3 The Contractor shall agree to only propose equipment that represents the latest technology the marketplace has to offer.

1.2.1.4 The Contractor shall assume full responsibility for all services procured under this contract. The Contractor will be solely responsible for all coordination and any and all failures and deficiencies resulting from equipment for services acquired by the Department under this contract.

1.2.1.5 The Contractor is responsible for any lost or damaged equipment that may incur during normal operations of the program.

1.2.1.6 The Contractor or Subcontractor shall provide all installations, retrievals, service and repair to the equipment.

1.2.1.7 The Contractor shall be required to interface with the IDOC designated Parole Communications and Control Center (PCCC). The Contractor must have an agreement with the
PCCC with set pricing determined by the PCCC and must automate the following data with the PCCC: offender enrollments (PCCC to Contractor), offender address updates (PCCC to Contractor), offender's curfew schedule (Contractor to PCCC), alerts affiliated with RF feature of the unit (if applicable) and inclusion/exclusion violations from Contractor to PCCC, and inclusion/exclusion zones from PCCC to Contractor. Contractor shall provide a continuous monitoring system to verify that offenders remain at home during specified time periods and shall report unauthorized absences, late returns, equipment malfunctions or tampering to the PCCC for further investigation.

1.2.1.8 Project plan – Contractor must supply a detailed project plan with specific tasks, major milestones, implementation timeline, roles, responsibilities, and deliverables for the roll-out of both GPS and electronic monitoring. IDOC will review and approve/ask for modifications.

1.2.1.9 Provision of Services – The Contractor shall provide Global Positioning Systems (GPS) and RF electronic monitoring services 24 hours a day, 365 days per year.

a. The monitoring system shall be accessible through a secure internet connection and supported by a secure database for transactional records.

b. The service shall be inclusive of all technology, equipment, systems and related support services, data storage support services and shall be supported by twenty-four (24) hour monitoring services and staff.

c. The Contractor shall provide, at its own expense, all systems and equipment (software and hardware) required for the service delivery, regardless of the actual number of units including but not limited to:

   - A system with a database to monitor offender activity;
   
   - All monitoring units (transmitter, receiver/dialer and other related equipment) to communicate location data to the contractor's system;
   
   - All labor, materials, equipment, cellular wireless service costs and consumables necessary to perform GPS tracking services

1.2.1.10 Status Reports — Contractor must submit weekly status reports to the Agency Contract Monitor detailing the status of each phase of the project implementation.

1.2.2 MINIMUM MANDATORY REQUIREMENTS FOR GPS

Failure to Provide Minimum Mandatory Requirements

Unless otherwise stated, all requirements are mandatory. At any time during the course of this contract, if the Contractor cannot provide the Minimum Mandatory Requirements listed in this Section, this contract may be deemed null and void.

GPS Specifications

1.2.2.1 The Contractor shall provide to the Department all tracking/monitoring equipment, software, training, installation, and other resources required to monitor offenders utilizing Global Positioning Unit monitoring systems based on direction of the Department.
1.2.2.2 Active GPS

1.2.2.2.1 If utilizing Active GPS, the system must be able to function statewide, including rural areas. The system must provide a secondary method to locate offenders when GPS signal is impaired, obscured, or unavailable and this feature should be included in the Pricing Section for the Active GPS Monitoring Units.

1.2.2.2.2 An Active GPS system must accommodate offenders with or without a home telephone (landline) being available.

1.2.2.2.3 It is the preference of the Agency for the GPS units to either have a beacon or a home monitoring unit.

1.2.2.2.4 The Active GPS system shall provide continuous location monitoring and near real-time reporting of offender locations within a range of plus or minus 25 meters. Agents shall be able to query the location of the offender when necessary.

1.2.2.2.5 Victim notification - Vendor must complete victim notifications in the event of an offender breach of area as mandated in 730 ILCS 5/5-8A-7.

1.2.2.3 Passive GPS

1.2.2.3.1 The passive GPS system shall provide continuous location monitoring of the offender’s location within a range of plus or minus 25 meters. Location information shall be stored and downloaded to the central location at scheduled time periods or, minimally, at the end of each day. Department Personnel shall be able to access information via remote access to the Contractor’s secure Internet website on a 24-hour-per-day basis.

1.2.2.4 Market Safety Standards - The Contractor must provide equipment that meets market safety standards and presents no health or safety hazards to staff and/or offenders.

1.2.2.5 Durability - The Contractor shall provide all equipment that meets the highest level of ruggedness and durability available.

1.2.2.6 All equipment shall be of a technology currently in use by the manufacturer, proposer, or both and must be identified by name. The equipment proposed must be at least equal to the latest industry standards.

1.2.2.7 Transmitter

1.2.2.7.1 The Contractor shall provide a Federal Communications Commission (FCC) certified transmitter that may be securely affixed to the offender’s person.

1.2.2.7.2 The transmitter’s signal range under normal household conditions will have a typical range of 80-150 feet.

1.2.2.7.3 The transmitter shall emit an encrypted signal at least once every minute. The signal content shall identify the offender, power status, and tamper/removal status, and shall be encrypted to discourage duplication.

1.2.2.7.4 The device strap and circuitry shall enable the device to immediately notify the monitoring center of any case tamper, strap tamper attempt or removal from the offenders' ankle.
1.2.2.7.5 The transmitter straps shall be either adjustable to fit any size offender, or varying-sized straps shall be provided as an alternative.

1.2.2.7.6 The transmitter shall be shock resistant, water and moisture proof to at least 30 feet, and function reliably under normal atmospheric and environmental conditions.

1.2.2.7.7 The transmitter shall not pose a safety hazard or unduly restrict the activities of the offender. The strap shall be made of hypoallergenic material and not of any material that may cause injury to offender.

1.2.2.7.8 The batteries powering the transmitter shall have an operational life of at least one year and shall be easily replaced be designated personnel or a new transmitter shall be utilized as a replacement.

1.2.2.7.8.1 The transmitter shall be capable of sending a signal indicating that a low transmitter battery condition exists, a minimum of seventy-two (72) hours prior to battery failure.

1.2.2.7.8.2 The Contractor shall provide any replaceable power sources for use in the transmitter or a new transmitter.

1.2.2.8 Tracking Capabilities (one and two piece monitoring devices)

1.2.2.8.1 The Contractor shall provide an FCC certified tracking unit that must either:

1) Incorporate a radio frequency receiver and receive RF signals from an offender worn transmitter (two-piece unit) or

2) Attach to the offender as a bracelet (one-piece unit).

1.2.2.8.2 The tracking unit must have the ability to roam on other networks other than those of the Contractor’s primary wireless provider. This ability must be built into the unit and must not require a changing of components.

1.2.2.8.3 The tracking unit (two piece unit) must have an adjustable sensitivity range capable of transmitting and receiving a radio frequency signal at a radius of 50 to 150 feet.

1.2.2.8.4 The communication between the tracking unit and the monitoring center should use standard or wireless cellular telephone connections and standard 110 volt AC residential current.

1.2.2.8.5 Any part of a tracking unit system (including charger stand if applicable) that requires the use of a telephone shall use standard telephone lines, wireless cellular telephones, or both to communicate between the individual monitoring units and the host central computer. If connected to a standard telephone or power line, the tracking
unit shall have internal surge protection on both the telephone line and the power source.

1.2.2.8.6 The tracking unit shall include an internal clock and a memory to store data if communication with the Monitoring Center is disrupted or if AC or backup power fails. If communication with the Monitoring Center is disrupted, the monitoring unit shall transmit stored data to the Monitoring Center or Agent as soon as communication is restored.

1.2.2.8.7 The tracking unit shall not pose a safety hazard to the parolee or others and shall function reliably under normal environmental and atmospheric conditions. It shall include surge protection for electrical and communications interfaces.

1.2.2.8.8 The tracking unit must have a with a life of up to 18 hours when fully charged, and will maintain an 18-hour life for no less than 365 recharges. The battery should be fully recharged in six hours or less.

1.2.2.8.9 The tracking unit shall be equipped with a location verification feature and a tamper notification system that alerts the Monitoring Center of any attempts to enter the unit or alter the routine operation of the unit—“near real-time” for Active GPS and downloaded upon return for the passive GPS system. The monitoring unit must have an internal tamper circuitry to indicate that it has been opened, or disconnected from AC power.

1.2.2.8.10 For the active unit, the tracking unit must transmit signals in “near real time” and must be capable of notifying the monitoring center immediately if the offender/transmitter moves out of the maximum allowable distance from the host monitoring unit.

1.2.2.8.11 The tracking unit must be able to detect if the unit is in motion.

1.2.2.8.12 The tracking unit must be able to send at least one or more of the following alerts: audio alerts, vibrations, or display text messages to communicate violation information to the offender. In the case of text messaging, the message display features shall be adjustable by Department Personnel. Department personnel must be able to send scheduled pre-defined text messages to the parolee’s tracking unit, as well as on-demand free-text messages. In the case of text messaging, the monitoring unit must include a method for parolees to acknowledge that they have received and read the messages. This acknowledgement shall be time stamped, stored, and available for Department personnel to review.

1.2.2.8.13 For the two-piece unit, the tracking unit shall have an internal rechargeable battery that will allow for continuous operation in cases of power failures or if power is interrupted. The monitoring unit shall have a battery backup source that will allow for a minimum of twelve (12) hours of continuous operation.

1.2.2.8.14 The tracking unit must have internal diagnostics that can determine if it is operating properly and it must have the ability to relay information to the central monitoring computer.
1.2.2.8.15 For Passive GPS two-piece unit, the GPS receiver must be capable of storing
offender movement information for a minimum of 24 hours and upload information to
Contractor’s server, via landline, when placed in the Residence Interface Unit which also
serves as a battery recharger. This interface unit should have its own modem
capabilities.

1.2.2.9 System Requirements

1.2.2.9.1 The Contractor must provide a web-based software application that provides
Department personnel with access to the Contractor’s Central Host System.

1.2.2.9.2 The application must be accessible by the Department through a standard
web browser interface utilizing standard HTTP protocol through a high-speed internet
connection.

1.2.2.9.3 The application must utilize security protocols that will prevent unauthorized
access to the system and the offender information contained therein. Contractor must
have documented security incident policies and procedures and must provide a copy in
this proposal. All security breaches must be reported to the Department within 4 hours.

1.2.2.9.4 The application must not require installation on Department computers.

1.2.2.9.5 The application shall be capable of retaining relevant personal information for
each parolee, including name, IDOC number, address, phone number, and an approved
schedule of a minimum of fifty arrivals and departures each day. The computer system
must be able to accept schedules and schedules changes 24 hours a day, 7 days a week.
Schedules must go into effect immediately upon entry into the system on active units or
up-docking a passive system into the docking station (two-piece unit). For near real-time
reporting (Active unit only) the agent can initiate a call request from the website. A
message shall be sent to the unit requesting it to call and the unit shall call and transmit
its current information.

1.2.2.9.6 The application must allow Department personnel and/or PCCC to enroll,
edit, or remove offenders without calling the Contractor’s monitoring center.

1.2.2.9.7 The application must allow Department personnel and/or PCCC to create,
edit, delete, and apply monitoring parameters (such as schedules) for offenders.

1.2.2.9.8 The Contractor’s system shall be capable of providing for multiple
notifications by pager, telephone, fax, web-based reports, or email. Notifications must
be able to be sent to multiple parties simultaneously.

1.2.2.9.9 The application must allow Department personnel access to multiple online
reports regarding offender status, violations, etc.

1.2.2.9.10 The application must allow Department personnel to filter reports by
violation/event.

1.2.2.9.11 The application must allow Department personnel to use the application to
create, edit, and apply inclusion and exclusion zones.
1.2.2.9.12 The application must allow Department Personnel to create schedules for offenders and apply zones to these schedules.

1.2.2.9.13 The application must display location of the offender on an interactive map containing recognizable state, county, municipality, and street names. The mapping should include aerial views.

1.2.2.9.14 The application must display every GPS point recorded by field units.

1.2.2.9.15 The application must allow Department personnel, when viewing the GPS tracking maps, to easily zoom in and out of the mapping.

1.2.2.9.16 The application must allow Department personnel when viewing the mapping to rewind and move forward through the GPS tracking points.

1.2.2.9.17 The application must allow Department personnel to easily view the actual speed of the offender at each recorded tracking point.

1.2.2.9.18 The application must allow the Department personnel when viewing mapping to easily determine the approximate address of any tracking point.

1.2.2.9.19 The application shall provide a hierarchical login process for separate management/supervisor interface so that the District Parole Office Supervisors and Administrators may provide effective oversight of agents accessing the monitoring system. The system shall have the ability to report all access to records and to generate a report as to who is utilizing the system.

1.2.2.9.20 The remotely accessible system shall have an adequate security infrastructure to prevent unauthorized users from gaining access to parolee data. The system shall have an appropriate security monitoring system at multiple levels (e.g., firewall; database). The security system shall provide information on attempted intrusions and other relevant or useful information that can be reported for further investigation and referral for criminal action. The Department shall be made aware of any physical breach of security to any of the vendor sites.

1.2.2.10 Interface with Parole Communications and Control Center (PCCC)

1.2.2.10.1 The Contractor shall be required to notify the PCCC according to the following parameters; when an offender is in unauthorized leave status for a time period longer than 15 minutes, when an offender is out past a scheduled curfew for more than 60 minutes, when an offender leaves earlier than 30 minutes before a scheduled curfew, when an electronic monitoring device is in missed call back status for more than 60 minutes, when a GPS Active or Passive monitoring unit is without AC power for more the 30 minutes or cellular monitoring device is without AC power for more than 15 minutes. Contractor shall immediately notify the PCCC when a transmitter or home monitoring device sends a tamper alert. The IDOC reserves the right to adjust parameters as needed by the designated program contact.

1.2.2.10.2 The Contractor shall provide IDOC and the PCCC with access to their system and data via a secure web site. Other solutions may also be acceptable if the PCCC is agreeable and there is ample security. This secure access shall be the primary means for
all data communications between the contractor IDOC and the PCCC and shall serve to provide IDOC and the PCCC access to the contractor's monitoring system. The contractor shall need to provide access to their monitoring system for up to 50 simultaneous users.

The contractor's connectivity solution and monitoring system needs to be specified to provide ample response time for the PCCC at these maximum levels. It is mandatory that the monitoring system be a web-based system that would not require additional software installation. All violations received from the contractor's equipment will also need to be reported to IDOC and the PCCC. These violations should be transmitted to PCCC using a web service or agreed upon transfer solution. All data transfers to IDOC and PCCC, including violation data, need to be done across the secure connection (SSL).

1.2.2.11 Monitoring System/Facility

1.2.2.11.1 The Contractor shall maintain a physical facility that meets all applicable Federal, state and local regulations (e.g., building codes, fire and safety codes) and shall not endanger the health and safety of employees and the community.

1.2.2.11.2 The facility where the application is hosted must be a Tier II equivalent facility with N+1 capability for all HVAC, electrical, UPS and generator facilities. Facility must have dual instances for power and network / Internet connectivity.

1.2.2.11.3 The Contractor shall, at the Monitoring System/Facility, receive, store, and disseminate information generated by the monitoring equipment and systems described in this document. Any services provided through a sub-contractual arrangement may be performed at a separate center/facility provided that they encompass an entire system (e.g., programmed contact system; continuous GPS satellite tracking system; electronic monitoring system) and is transparent to the agent in the remote access environment. All connections shall be secure.

1.2.2.11.4 The Monitoring System and/or Facility shall be located at a secure location where access to the Center and all records is restricted only to authorized individuals.

1.2.2.11.5 Contractor shall appropriately staff the monitoring center continuously, 24 hours a day, 7 days a week. The monitoring system shall promptly detect and notify PCCC/agents of Key Event(s). In the event that remote access is temporarily inoperable, Contractor's staff shall implement a contingency to manually detect and notify agents of all key events and otherwise respond to all inquiries from agents.

1.2.2.11.6 Backup - The Contractor shall maintain a contingency plan for movement to a backup monitoring system within a reasonable amount of time following a monitoring system malfunction. A disaster recovery off-site function for all server components and replicated data must be provided.

1.2.2.12 Key Events for Monitoring System

1.2.2.12.1 To ensure compliance with Remote Location Monitoring system restrictions, the Contractor shall test for the location of offenders at specific locations, real-time with
active GPS and downloaded upon return with passive GPS. The Contractor shall notify the monitoring center of any, or all, of the following system applicable Key Events, including but not limited to:

(1) Unauthorized absence from his or her residence.
(2) Proximity Violation (Tracking Unit not receiving Transmitter Signal).
(3) Equipment malfunctions (all installed components).
(4) Tampering with equipment (all installed components).
(5) Power degradation (electrical loss or reserve backup power low).
(6) Location verification failure (includes loss of GPS signals).
(7) Missed calls from the Monitoring unit (including loss of residential telephone contact for continuous remote location monitoring feature).
(8) Unauthorized absence from a specified location or inclusion zone. (Active GPS units)

1.2.2.12.2 The Contractor shall record and store information obtained about the Key Events at a central location and allow PCCC and parole agents/supervisors remote access to set up the location parameters and schedules, and view, print, or download parolee-monitoring data, unless the system stores this data locally with the Department. All connections shall be secure.

1.2.2.13 Security Safeguards of Monitoring System Information

1.2.2.13.1 The Contractor shall specify the security safeguards to prevent unauthorized access to monitoring data inside the monitoring facility by monitoring employees or other staff.

1.2.2.13.2 The Contractor shall provide security codes to the Department to guarantee the security of data modifications made remotely or over communications systems/lines with the monitoring system or manually on the telephone with a monitoring center employee.

1.2.2.13.3 The Contractor shall provide information on monitoring system architecture to include the hardware, software, and power source(s). This will include a description of contingency plans for system failures, such as notifying the agent. Over the duration of the contract, any changes that are made shall be communicated to the Department.

1.2.3 MINIMUM MANDATORY REQUIREMENTS FOR RF ELECTRONIC MONITORING

Failure to Provide Minimum Mandatory Requirements

Unless otherwise stated, all requirements are mandatory. At any time during the course of this contract, if the Contractor cannot provide the Minimum Mandatory Requirements listed in this Section, this contract may be deemed null and void.

1.2.3.1 General Specifications
1.2.3.1.1 The Contractor shall provide and maintain electronic monitoring services to committed felons and or parolees (hereafter “participants”). The equipment provided shall meet or exceed the specifications outlined in the following sections in order to ensure the services are maintained. The Contractor will be required to supply radio frequency (RF) and cellular and group monitoring equipment. The equipment will remain the property of the Contractor.

1.2.3.1.2 The Contractor shall provide a continuous radio frequency and/or random electronic monitoring system to verify that participants remain at home during specified time periods and shall report unauthorized absences, late returns, equipment malfunctions or tampering to the PCCC for further investigation. IDOC is not responsible for any lost or damaged equipment that may incur during normal operations of the program.

1.2.3.1.3 The Contractor shall only utilize equipment that represents the latest technology the Contractor has to offer.

1.2.3.2 Interface with IDOC and the PCCC

1.2.3.2.1 The contractor will provide IDOC and the PCCC with secure access to its system and data via a dedicated point-to-point circuit web service or an encrypted virtual private network (VPN). Other solutions may also be acceptable if IDOC is agreeable and there is comparable security to the above-mentioned solutions. This secure access will be the primary means for all data communications between the contractor IDOC and PCCC and will serve to provide the PCCC access to the contractor’s monitoring system. The contractor will need to provide the PCCC access to their monitoring system for up to 50 simultaneous users. The contractor’s connectivity solution and monitoring system needs to be specified to provide ample response time for PCCC at these maximum levels. The monitoring system must be a web-based system that would not require additional software installation on the client side (workstation). All violations received from the contractor’s equipment will also need to be reported to the PCCC. These violations should be transmitted to the PCCC using FTP with the data in an agreed upon ASCII file format, web service or by direct database insertion using ODBC or XML. All data transfers to PCCC, including violation data, need to be done across the secure connection.

1.2.3.2.2 The Contractor will be required to notify the PCCC according to the following parameters; when a participate is in unauthorized leave status for a time period longer than 15 minutes, when a participant is out past a scheduled curfew for more than 60 minutes, when a participant leaves earlier than 30 minutes before a scheduled curfew, when an electronic monitoring device is in missed call back status for more than 60 minutes, when a RF monitoring unit is without AC power for more the 30 minutes or cellular monitoring device is without AC power for more than 15 minutes. Contractor shall immediately notify the PCCC when a transmitter or home monitoring device sends a tamper alert. The IDOC reserves the right to adjust parameters as needed by the designated program contact.
1.2.3.3 Monitoring System – Central Computer

1.2.3.3.1 The Contractor shall provide a central computer system at a secure location capable of receiving, storing and disseminating the data generated by the monitoring equipment.

1.2.3.3.2 The computer-based system shall be located at a secure location. The Contractor shall provide battery back-up and/or a back-up power service such as a generator, which will minimize loss of data in event of power loss or shortage. All data must be available to the State upon request. Any data that is archived must be retrievable within 24 hours.

1.2.3.3.3 Provisions shall be made for back up of data on at least a daily basis to prevent data loss due to system failure.

1.2.3.3.4 The Contractor shall provide a contingency plan for movement to a back-up computer system in case of system malfunction, which cannot be corrected within four (4) hours.

1.2.3.3.5 The computer system shall be capable of continuously receiving and retaining all data sent by the receiver/dialer, together with the date and time of each occurrence.

1.2.3.3.6 The Contractor shall also provide a means to modify this information during regular business hours as requested by PCCC. (The majority of modifications will be made via interface developed between Vendor and the PCCC, to include offender address changes, schedules, and equipment updates. There may be a need for assistance from the Vendor for trouble shooting of equipment or inventory issues.) The Contractor will provide security codes to guarantee the security of data modification requests made over the telephone.

1.2.3.3.7 Location – Contractor’s place of business and data center facilities used for this program shall be located within the Unites States of America.

1.2.3.3.8 Uninterrupted Operation – All systems, hardware, and software must be capable of uninterrupted operation, including building support services, such as electrical power. The monitoring center shall have a permanently installed and functioning backup power source, independent of its main power source, capable of maintaining continuous operations for a minimum of forty-eight hours in the event of power outage.

1.2.3.3.9 Redundancy – The contractor shall have a secondary (backup) monitoring center capable of providing full operational functions in the event the primary monitoring center is disabled. The secondary monitoring center shall be located sufficiently distant from the primary center that it is unlikely to be adversely affected by a manmade or natural event or loss of electrical or communications services that would disable the primary monitoring center.
1.2.3.3.10 Service Notice — In the event of any component of the Contractor’s service becomes inoperable, the Contractor shall immediately notify the Agency Contract Manager or designee by telephone, but no later than thirty (30) minutes after service failure.

1.2.3.3.11 Quality Assurance Measures — Monitoring center operations must document performance metrics and employ quality assurance measures for service delivery that include: live call monitoring, recorded call review, and corrective actions.

1.2.3.4 Monitoring Equipment – Continuous Signaling (Radio Frequency)

1.2.3.4.1 The Contractor shall provide a radio-transmitting device that shall be capable of being attached to the participant in such a manner that efforts to tamper with or remove the transmitter are immediately detectable.

1.2.3.4.2 The signal of the transmitter shall be unique to the individual to whom it is attached and have a minimum open field range of 150 feet.

1.2.3.4.3 The transmitter shall be shock resistant, water and moisture proof, and hypoallergenic.

1.2.3.4.4 The signal range of the transmitter shall be great enough to prevent false alarms yet not so great as to allow movement from the authorized site.

1.2.3.4.5 The transmitter shall be battery powered. The battery shall power the transmitter at least twelve (12) months without need for recharging or replacement.

1.2.3.4.6 The transmitter shall not pose a safety hazard to the participant.

1.2.3.4.7 The transmitter shall emit a signal at least once every 30 seconds.

1.2.3.4.8 The transmitter shall be designed to discourage tracing and duplication of the signal.

1.2.3.4.9 The transmitter and strap must have at least a dual tamper resist feature that will enable the transmitter to immediately notify the monitoring of any tamper attempt or removal from a participant’s ankle. This would include severing the strap.

1.2.3.5 Monitoring Equipment

1.2.3.5.1 The contractor shall provide a home monitoring telephone device that shall be capable of being attached to the participant’s telephone and telephone outlet using a standard RJ11C modular telephone connector jack or plug. Monitoring equipment shall be placed in the best possible location in residence to ensure continuous cellular and RF connection.

1.2.3.5.2 The home monitoring device must be powered by 110 volt A.C. line current with battery back-up capable of providing a minimum of 12 hours of power in the event of A.C. power loss or shortage.
1.2.3.5.3 The device must permit archival storage of all data while without AC power. Once AC power is restored all data will need to be transmitted to the central computer in chronological order.

1.2.3.5.4 The home monitoring device must be able to establish contact with the central computer whether the telephone is in use or not when a violation occurs.

1.2.3.5.5 The home monitoring device shall not pose a safety hazard for the participant or others.

1.2.3.5.6 The Contractor shall provide surge protectors if required for the remote device as per manufacturer's recommendations for that device.

1.2.3.5.7 The home monitoring device shall be designed to discourage tampering or interference with the normal operation.

1.2.3.5.8 The home monitoring device shall be capable of uniquely identifying the participant.

1.2.3.5.9 The receiver/dialer shall be capable of receiving the signal from the designated transmitter within the specified range of the authorized site without undue obstruction from metallic objects or interference from household electronic equipment.

1.2.3.5.10 The receiver/dialer shall be able to detect the following events and immediately communicate them to the central computer with the date and time of occurrence:

   a. Arrival of transmitter within range of the receiver/dialer

   b. Departure of transmitter out of range of the receiver/dialer (subject to a minimum time delay),

   c. Loss or restoration of A.C. Power,

   d. Tampering with receiver/dialer including attempts to gain unauthorized access to the internal mechanism, and disconnection and restoration of telephone services (disconnection must be communicated as soon as services are restored).

   e. Attempts to tamper with transmitter.

1.2.3.5.11 The receiver/dialer shall communicate periodically with the central computer to advise that it is functioning properly. Frequency of communication shall be every 6 hours, and adjusted upon request of the IDOC.

1.2.3.5.12 The receiver/dialer shall be programmed to have periodic location verification whereby the host computer will initiate a call to the receiver/dialer at its location. This is to occur automatically after each power failure.
1.2.3.6 Cellular Monitoring Unit and Transmitter

1.2.3.6.1 The cellular monitoring unit must meet all specification presented above for the RF monitoring device and transmitter except telephone service and location verification.

1.2.3.6.2 The cellular monitoring unit must be an integrated RF unit.

1.2.3.6.3 The cellular monitoring unit must have a minimum of 12 hours battery back-up.

1.2.3.7 Group Home Monitoring Unit (GHMU)

1.2.3.7.1 GHMU must meet all specifications presented above for the RF monitoring device and transmitter.

1.2.3.7.2 GHMU must be able to monitor up to 35 individuals through the monitoring center.

1.2.3.7.3 Offenders must be added and/or deleted from the GHMU without affecting the existing group under monitoring.

1.2.3.7.4 Ranges and time sensitivity must be able to be set individually for each offender on the GHMU.

1.2.3.7.5 GHMU should have a minimum 4000 event memory

1.2.3.7.6 GHMU must have the ability to monitor a different schedule for each participant.

1.2.3.8 Telephone Service

1.2.3.8.1 The offenders will be responsible for maintaining telephone services at their residences including installation and maintenance of telephones with RJ11-C connections. The Contractor shall provide whatever additional telephone services or accessories that may be necessary for the receiver to communicate with the monitoring system central computer.

1.2.3.9 System Requirements

1.2.3.9.1 The Contractor must provide a web-based software application that provides Department Personnel with access to the Contractor’s Central Host System.

1.2.3.9.2 The application must be accessible by the Department through a standard web browser interface utilizing standard HTTP protocol through a high-speed internet connection.

1.2.3.9.3 The application must utilize security protocols that will prevent unauthorized access to the system and the offender information contained therein.

1.2.3.9.4 The application must not require installation on Department computers.
1.2.3.9.5 The application shall be capable of retaining relevant personal information for each parolee, including name, IDOC number, address, phone number, and an approved schedule of a minimum of fifty arrivals and departures each day. The computer system must be able to accept schedules and schedules changes 24 hours a day, 7 days a week. Schedules must go into effect immediately upon entry into the system.

1.2.4 Remote Monitoring Units/Drive-By Units

1.2.4.1 The Contractor shall provide remote monitoring units with a minimum range of 300 feet, capable of detecting the radio frequency signal emitted by the transmitter worn by the participant. The units shall be able to be powered by an automobile cigarette lighter type plug, with an unlimited capacity. This unit shall not only detect the presence of the participant, but also detect tampering and/or removal of the transmitter. Such units shall be supplied to each agent or supervisor designated by the IDOC. These units shall be designed for field use.

1.2.4.2 These units shall be powered by a rechargeable battery and equipped with AC power recharging cords. These units shall also be equipped with twelve-volt DC power cords for use and recharging in vehicles.

1.2.5 Installations

1.2.5.1 The Contractor shall ensure new hookups are completed within 24 hours of notification by IDOC. IDOC is responsible for notification to the the PCCC of new hookups by noon to ensure installation is completed by the next day. The PCCC will in turn notify Contractor. Notification shall consist of the name; address and time for hook up.

1.2.5.2 Installer and monitoring staff shall confirm that the equipment is working properly prior to the installer leaving the home. Contractor shall confirm each new hook-up notifying the PCCC immediately after the installation is completed or upon the first entry into range if the home monitoring is installed prior to the client being released.

1.2.5.3 The Contractor is responsible for the installation, inventory and unhooking of all parolees.

1.2.6 Training

1.2.6.1 The Contractor shall provide a minimum of five (5) initial training sessions for staff members and the PCCC staff concerning the operation of the monitoring equipment and systems specified under this contract. This training shall take place in locations determined by the Department. The training shall include written instructions concerning use of the monitoring system and equipment. The training shall be conducted by a technical (non-sales) person of the Contractor.

1.2.6.2 The Contractor shall provide additional training as needed, when requested by the Agency’s Contract Monitor or his/her designee. The Department shall limit such additional training sessions to those situations where the training is required to properly implement and operate the monitoring program and shall not intend to cause unreasonable cost or inconvenience to the Contractor. The training shall be provided by a technical (non-sales) person.
1.2.6.3 All on-site and off-site training provided by the Contractor under this contract (other than the answering of routine questions received over the course of performance) shall be coordinated through the Agency Contract Monitor or his/her designee.

1.2.6.4 The Contractor shall be responsible for providing the skills and knowledge necessary to implement and manage the program. The training provided by the vendor should give a thorough review of the entire operation of the system.

1.2.6.5 The vendor shall provide training manuals to the Department staff as requested.

1.2.7 Customer Service

1.2.7.1 Contractor must provide customer support, at no additional cost, which is available toll-free, 24 hours a day, 365 days per year. The support should not be supplied by a third party, but by the product manufacturer/service provider. Available support should include equipment troubleshooting, event interpretation, client status checks, application questions, and updates in the event access to a web enabled computer is not available.

1.2.7.2 All calls to the Contractor's customer support center must be recorded and recordings should be available to the Department if the need should arise for review. Recorded calls should be kept for five years.

1.2.7.3 When Department personnel call the Contractor's customer support number, if the customer support service staff cannot remedy the issue, a response should be given by the Contractor to the Department within 24 hours.

1.2.8 Overnight Delivery of Required Notices

1.2.8.1 In case of equipment or communication line failure, the Contractor shall provide delivery of required notices (alerts, daily reports, violations etc.), by overnight delivery to guarantee that no interruption in service to the Department occurs.

1.2.9 Spares and Maintenance

1.2.9.1 The Contractor shall maintain a stable inventory of equipment. In case of equipment failure, the Contractor shall be responsible for providing replacement equipment to the offender.

1.2.9.2 The Contractor shall maintain the equipment and spares in good operating condition and arrange for prompt repair or replacement. The Contractor shall be responsible for all inventory, installation and replacement of all equipment.

1.2.10 Testimony Preparation and Appearance

1.2.10.1 The Contractor shall be competent to attest to its methodology and performance in any legal proceedings if called upon or subpoenaed. If required to provide testimony, the Contractor shall send the person or persons with direct responsibility for the information requested to appear and testify on behalf of the Government. The costs of travel and any witness fees shall be paid by the Department as provided by law and are outside the scope of this contract.

1.2.10.2 The Contractor shall notify the Department (or his/her designee), and the Agency Contract Monitor, immediately upon receipt of any legal process requiring disclosure of records of parolees.
1.2.10.3 The Contractor shall, in response to a subpoena, appear and testify in any legal proceedings convened by the Court. Reimbursement for subpoenaed testimony shall be through the Department and shall be based on their witness fee and expense schedule. The Department agrees to provide any necessary consent/release forms that Federal, state, or local law required.

1.2.11 Records and Reports

1.2.11.1 The Contractor shall maintain for inspection and examination by authorized Department personnel all offender records associated with the contract for the contract life. At the end of the contract life, all records shall become the exclusive property of the Department.

1.2.11.2 The Contractor shall provide the Agency Contract Monitor remote access to the monitoring system. The following item totals may be remotely accessed as needed by the Agency Contract Monitor:

(1) Installations/terminations by district and offender legal status.
(2) Monitoring units (parolees) operating at the end of each month.
(3) Parolee schedule changes and alerts by district and case type.
(4) Transmitters returned for repair and the repairs made.
(5) Monitoring units returned for repair and the repairs made.
(6) Time taken by monitoring center staff to answer agent’s calls.
(7) Alerts of specific key events.
(8) Calls to agents.
(9) Others as developed

1.2.12 Security and Privacy

1.2.12.1 The Contractor shall require that staff providing services specified in meet sufficient standards of integrity to ensure that:

1.2.12.1.1 The confidentiality of parolee records is not compromised.

1.2.12.1.2 Unauthorized access to the system is not allowed and no information is disclosed to any third party without written authorization of the IDOC.

1.2.12.1.3 Data generated by the monitoring system is not altered.

1.2.12.1.4 The Contractor shall make available all records relating to a participant upon and in accordance with a written request of the IDOC. Disclosure of records and discussions with staff members under this paragraph shall be on an “unrestricted communications” basis.

1.2.12.1.5 The Contractor shall ensure that all individuals having access to or custody of records understand and comply with the confidentiality requirements of this contract and Federal, State, local laws and IDOC rules.

1.2.12.1.6 The Contractor shall notify the IDOC immediately upon receipt of any legal process requiring disclosure of records of participants.
1.2.13 Disclosure of Information

1.2.13.1 Any personal or monitoring information for any participant made available shall be used only for the purpose of carrying out the provisions of this contract, and shall not be divulged nor made known in any manner to any person except as may be necessary in the performance of the contract.

1.2.13.2 In performance of this contract, the Contractor agrees to assume responsibility for protection for the confidentiality of IDOC records and that all work shall be performed under the supervision of the Contractor or the Contractor’s responsible employees.

1.2.13.3 Contractor shall not make modifications reports, procedures, or equipment without the prior approval of the IDOC. Prior to proposing such modification the Contractor shall demonstrate to the IDOC that the proposed changes have been tested and monitoring staff thoroughly trained.

1.2.14 Quality Control Program

The Contractor shall have a formal Quality Control Program in place that shall detect errors in monitoring, prevent future errors, and provide quality assurance for the services provided under this contract. The Quality Control Program shall include a routine review process that addresses all areas of the Contractor’s performance, and each mandatory service described above.

1.2.15 Equipment and Service Upgrades/Improvements

Equipment and Service Upgrades/Improvements: Throughout the life of the contract, the Contractor shall provide the Department with the most recent generation of equipment. All equipment provided under this contract shall have completed final Beta testing and shall be ready for release by the Contractor. The Agency Contract Monitor shall approve all equipment and service upgrades or changes, in writing.

1.2.16 Monitoring Equipment – FCC Approval

The vendor shall only bid equipment and devices that have been properly registered and certified under the Federal Communication Commission Rules and Regulations. The vendor must submit, with the proposal, a complete list of the FCC ID numbers that have been approved for all of the above items.

1.2.17 MINIMUM MANDATORY REQUIREMENTS Hosted System

1.2.17.1 System Architecture – bidder’s computer system architecture must be consistent with a web-based, three-tiered distributed service-oriented approach to application design and development.

1.2.17.2 Redundancy – System servers must be backed up with local near real-time redundant servers and two distant redundant servers located at a geographically redundant location that is served by separate electric providers and separate electrical grids. Redundant locations shall be served by separate telecommunications NAP’s (Network Access Points) to assure data access.
1.2.17.3 System Backups – Data backups must be performed every five (5) minutes; full system backups must be performed daily; and the switchover from primary server to backup server must be automatic and immediate. An optional disaster recovery off-site function for all server components and replicated data must be provided. The Recovery Time Objective (RTO) and Recovery Point Objective (RPO) for off-site systems should be less than 12 hours and 4 hours respectively. The off-site redundant system should be housed at a separate geographical location (> 100 miles) in case of a catastrophic event.

1.2.17.4 System Reliability – Bidder must disclose all system failures since January 1, 2008 and must not have had a single unscheduled system outage longer than 2 hours in duration during that time span.

1.2.17.5 Emergency Readiness – Bidders must have a written Disaster Recovery Plan and make it available to Agency upon request.

1.2.17.6 Sustainability – System and monitoring servers must have at least two levels of backup power as well as multiple Internet and communications providers at local and geographically redundant facilities.

1.2.17.7 Data Security/Confidentiality – Bidder must ensure that agency data is secure across the following dynamics: physical access, network access, data access, employee access. All entries and modifications to offender information must be recorded with the associated login information.

1.2.17.8 Data Retention – Bidder must store Agency’s tracking data permanently with multiple redundancies and transaction records for fast retrieval. The data must be made available to Agency within 48 hours of request, even after contract termination. The information must be available in a standard transaction file format at no charge to the Department.

1.2.17.9 Near Real-Time Updates - The database must be updated in near real-time to ensure that all data is accurate and current in the software and reports.

1.2.17.10 Service Level Agreement – The vendor must maintain and support the application through an off-site hosting service. The vendor must provide the Agency with a comprehensive Service Level Agreement (SLA) that fully describes the level of performance and allowable levels of down time associated with the hosting service.

1.2.17.11 Service Availability - The Vendor must guarantee 99.99% service availability of the hosted system measured in 5 minute intervals.

1.2.17.12 Scheduled Outages - All scheduled changes/outages must be completed between 2:00 AM and 6:00 AM on Saturday or Sunday. Vendor must publish a notice of scheduled maintenance at least 48 hours in advance via the system website. The Agency must be notified of ALL planned outages and must give approval to any outage outside the scheduled change window. The Vendor must provide monthly uptime reports to the Agency for all components of the system.
1.2.17.13 Hardware and Software Upgrades and Modifications - All software installations and upgrades of any out of the box product will be the responsibility of the Vendor. Vendor will also be responsible for upgrading other software and hardware required to maintain the hosted environment. The Agency must be notified of all future upgrades and modifications to the application, in accordance with the Service Level Agreement.

1.2.17.14 Change Management - Vendor must have documented change management policy and procedures in place and share them with the Agency upon request.

1.2.17.15 Help Desk - Vendor must provide technical support for 24/7/365 for information technology personnel (separate from Parole staff calling) for technical problems.

1.2.17.16 Escalation Policy - The Contractor must provide a published escalation policy for problems that cannot be resolved by first-line Help Desk personnel.

1.2.17.17 Emergency Contact - Emergency contact should be available during all non-business hours with a two (2) hour response time seven (7) days a week.

1.2.17.18 Audit Trail - The system must maintain an audit trail of all database transactions (add, change, delete) identifying the individual performing the transaction, the date and the time, and the original data in instances where changes are made.

1.2.17.19 Compliance Audit and Fines - Vendor is responsible for any software compliance audit and fines.

1.2.17.20 Security Audit - Vendor must perform an annual security audit, including a vulnerability assessment. Upon request from the Agency, Vendor shall provide the Agency with reports regarding security testing.

1.2.17.21 Security Incidents - Vendor must have a documented security incident policy and procedure and must provide a copy to the Agency upon request.

1.2.17.22 Confidentiality and Access - Vendor must assure confidentiality of Agency data and have policies and procedures, and processes in place to ensure confidentiality of data. Vendor will make these documents available to the Agency upon request.

1.2.17.23 Personal Information Protection Act – Vendor must comply with this Act Illinois’ Personal Information Protection Act Public Act 94-36 addresses the protection of personal information such as social security numbers, driver’s license number, or credit/debit card numbers. The Act sets a policy that all public and private entities must follow in cases in which there is the unauthorized acquisition of computerized data that compromises the security, confidentiality, or integrity of personal information maintained by the data collector. In cases where a breach occurs, notification must be given to the individuals affected immediately after the breach is discovered.

1.2.17.24 State Ownership of Data - Vendor agrees that the State of Illinois is the owner of all data associated with the Illinois Department of Corrections maintained on these systems.
1.2.17.25 Migration of Data to Another Vendor - Vendor agrees to provide technical assistance transferring the data to a new or replacement system.

1.3. **OFFEROR’S PROPOSED SOLUTION TO MEET THE STATE’S REQUIREMENTS:** Please either respond in the space below or in the following prescribed format: Please address each point identified in section 1.2 in the order that they appear in this document.

Click here to enter text.

1.4. **MILESTONES AND DELIVERABLES:**

The Contractor will provide GPS and electronic monitoring equipment and related services that meet the criteria set forth in this document. Electronic monitoring systems include radio frequency to offender landline phone, cellular transmitter, and group monitoring equipment.

Global positioning monitoring systems will include monitoring equipment, software, and services capable of tracking the movement and location of individuals.

The selected vendor shall be responsible for supplying all training, equipment, installation, retrieval, maintenance, software, and monitoring services for an electronic/GPS monitoring program. All contract services shall be performed in accordance with the terms and conditions as set forth by the Department.

1.5. **OFFEROR / STAFF SPECIFICATIONS:**

1.5.1 Vendor and Subcontractor staffing

1.5.1.1 Background Checks

1.5.1.1.1 The Contractor and its personnel, including volunteers, and sub-contractors may be subject to a complete background investigation by the IDOC prior to the execution of this contract, before any personnel, volunteers, or subcontractors begin to provide service for the IDOC post-execution of this contract, and at periodic times during this contract as determined by the Department pursuant to Administrative Directive 01.02.107.

1.5.1.1.2 If requested, the Contractor and its personnel shall complete in its entirety the appropriate Request for Background Investigation Information as determined by the Central Screening Unit. The request for information includes but is not limited to the disclosure of the name, date of birth, and social security number of Contractor and Contractor’s employees, volunteers, and sub-contractors to facilitate background checks of individuals before any service by that individual is rendered to the IDOC. IDOC shall provide the requestor with the appropriate background investigation packet for completion.

1.5.1.1.3 A contractual personnel may be required to undergo a urinalysis or blood test if there is reasonable suspicion to believe they are under the influence of or using alcohol, controlled substances including marijuana and shall be subject to random drug testing.
1.6. TRANSPORTATION AND DELIVERY TERMS: N/A

1.7. SUBCONTRACTING

1.7.1. Subcontractors are allowed. For the purposes of this section, subcontractors are those specifically hired to perform all or part of the work covered by the contract. If subcontractors are to be utilized, Offeror must identify subcontractors with an annual value of more than $50,000 and the expected amount of money each will receive under the contract in Attachment FF - Subcontractor Disclosure.

1.7.2. The Offeror shall notify the State of any additional or substitute subcontractors hired during the term of this contract. If required, Offeror shall provide the State a copy of all such subcontracts within 15 days after execution of this contract or the subcontract, whichever occurs later.

1.7.3. Any subcontracts entered into prior to award of the Contract are done at the Vendor’s and subcontractor’s risk.

1.8. WHERE SERVICES ARE TO BE PERFORMED

1.8.1. Unless otherwise disclosed in this section, all services shall be performed in the United States. This information and the economic impact on Illinois and its residents may be considered in the evaluation. If the Offeror performs the services purchased hereunder in another country in violation of this provision, such action may be deemed by the State as a breach of the contract by Offeror.

1.8.2. Offeror shall disclose the locations where the services required shall be performed and the known or anticipated value of the services to be performed at each location. If the Offeror received additional consideration in the evaluation based on work being performed in the United States, it shall be a breach of contract if the Offeror shifts any such work outside the United States.

1.8.3. Location where services will be performed: statewide

1.8.4. Percentage of contract of services performed at this location: 100%

Include Section 1 and any attachments in Packet 1
2. **SECTION 2 - PRICING**

2.1. **FORMAT OF PRICING:**

2.1.1. Offeror shall submit pricing in the format shown below, based on the terms and conditions set forth in section 1 of this Request for Proposal. Offeror’s price Offer shall serve as the basis for compensation terms of the resulting contract. Failure to submit pricing as shown in this section may render Offeror’s entire offer non-responsive and ineligible for award.

2.1.2. Pricing shall be submitted in the following format: The Vendor will provide its Price Proposal in accordance with the specifications provided in section 1.2 of this document. Required pricing details are shown below:

**PRICING/COMPENSATION**

Pricing shall be for the entire initial 5 year contract period. No alternate price proposals will be accepted.

**Active GPS Monitoring Units** (including a secondary method to locate offenders when GPS signal is impaired, obscured, or unavailable)

<table>
<thead>
<tr>
<th></th>
<th>Price per unit</th>
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<tbody>
<tr>
<td></td>
<td>$5.20</td>
</tr>
<tr>
<td>(Service Plan: 1.30.A30.ZX)</td>
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</tbody>
</table>

**Passive GPS Monitoring Units**

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<tr>
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<th>Price per unit</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>$4.92</td>
</tr>
<tr>
<td>(Service Plan: 1.240.A30.ZX)</td>
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</tbody>
</table>

**Radio Frequency Units**

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<tr>
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<th>Price per unit</th>
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<tr>
<td></td>
<td>$1.89</td>
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**Cellular RF Monitoring and Transmitter**

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<tr>
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<th>Price per unit</th>
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<tr>
<td></td>
<td>$3.10</td>
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**Group Home Monitoring**

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<th>Price per unit</th>
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<td></td>
<td>$1.89</td>
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</table>

**Remote Monitoring Units**

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<th>Price per unit</th>
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<tbody>
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<td></td>
<td>$1.00</td>
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</tbody>
</table>

*Please see “Supplemental Section 2 – Pricing Information” immediately following this form, for further information on our proposed Active GPS and Passive GPS service plans.

2.1.3 **INVOICE**

The contractor will compile a monthly invoice and must include the following:

GPS, RF landline, and RF cellular unit: Name, IDOC Number, start date, end date, days monitored, type of equipment used, cost per unit, and total.

<table>
<thead>
<tr>
<th>Name</th>
<th>IDOC Number</th>
<th>Start date</th>
<th>End Date</th>
<th>Days Monitored</th>
<th>Type of Equipment</th>
<th>Cost per unit</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Smith</td>
<td>R12345</td>
<td>4/1/13</td>
<td>5/1/13</td>
<td>30</td>
<td>ACTIVE GPS</td>
<td>7.00</td>
<td>210.00</td>
</tr>
</tbody>
</table>
For the group monitoring equipment, the report should include the location of each unit, the name, inmate number, and number of days on the unit for each participant in that group home where the unit is located. For the remote monitoring units, the report shall indicate the number of monitoring units issued to each IDOC office and the number of days in the month the IDOC had possession of the unit.

2.2. **TYPE OF PRICING:** The Illinois Office of the Comptroller requires the State to indicate whether the contract pricing is firm or estimated at the time it is submitted for obligation. Pricing pursuant to this contract is Estimated **$2,500,000.00**.

2.3. **EXPENSES ALLOWED:** Expenses ☑ are not allowed ☐ are allowed as follows: N/A.

2.4. **DISCOUNT:** The State may receive a 0% discount for payment within N/A days of receipt of correct invoice. This discount will not be a factor in making the award.

2.5. **TAXES:** Pricing shall not include any taxes unless accompanied by proof the State is subject to the tax. If necessary, Offeror may request the applicable agency’s Illinois tax exemption number and federal tax exemption information.

2.6. **OFFEROR’S PRICING OFFER:** Attach additional pages if necessary or if the format of pricing specified above in Section 2.1 requires additional pages.

2.6.1. Offeror’s Price for the Initial Term: Complete Section 2.1.2.

2.6.2. Renewal Compensation: If the contract is renewed, the price shall be at the same rate as for the initial term unless a different compensation or formula for determining the renewal compensation is stated in this section.

2.6.2.1. Agency/University Formula for Determining Renewal Compensation: Per section 2.6.2.2.

2.6.2.2. Offeror’s Price for Renewal(s):

**Active GPS Monitoring Units** (including a secondary method to locate offenders when GPS signal is impaired, obscured, or unavailable)

$5.20 per unit*

(Service Plan: 1.30.A30.ZX)

**Passive GPS Monitoring Units**

$4.92 per unit*

(Service Plan: 1.240.A30.ZX)

**Radio Frequency Units**

$1.89 per unit

**Cellular RF Monitoring and Transmitter**

$3.10 per unit

**Group Home Monitoring**

$1.89 per unit

**Remote Monitoring Units**

$1.00 per unit

*Please see "Supplemental Section 2 – Pricing Information" immediately following this form, for further information on our proposed Active GPS and Passive GPS service plans.

Include Section 2 and any attachments in Packet 2
STATE OF ILLINOIS
STATE BOARD OF ELECTIONS REGISTRATION

ATTACHMENT AA

Section 50-37 of the Illinois Procurement Code prohibits political contributions of certain vendors, bidders and offerors. Additionally, section 9-35 of the Illinois Election Code governs provisions relating to reporting and making contributions to state officeholders, declared candidates for State offices and covered political organizations that promote the candidacy of an officeholder or declared candidate for office. The State may declare any resultant contract void if these Acts are violated.

Generally, if a vendor, bidder, or offeror is an entity doing business for profit (i.e. sole proprietorship, partnership, corporation, limited liability company or partnership, or otherwise) and has contracts with State agencies that annually total more than $50,000 or who has aggregate pending bids or proposals and current State contracts that total more than $50,000, the vendor, bidder, or offeror is prohibited from making political contributions and must register with the State Board of Elections. 30 ILCS 500/20-160.

EVIDENCE OF REGISTRATION WITH THE STATE BOARD OF ELECTIONS IS THE CERTIFICATE OF REGISTRATION

Certificate of Registration

Registration No. 138

ABC Corporation
123 Main Street
Anywhere, IL, USA 62707

Information for this business last updated on
Wednesday, October 13, 2010

Certificate printed on this company, October 13, 2010 at 12:30 PM
Registration No. 14076

BI Incorporated
6400 Lookout Road
Boulder CO 80301

Information for this business last updated on:
Monday, July 01, 2013

Certificate produced on Monday, March 17, 2014 at 11:25 AM
Certificate of Registration

State Board of Elections

Registration No. 26761

Home Detention Technicians of Illinois
10836 S Kedzie
Chicago IL 60655

Information for this business last updated on:
Thursday, March 20, 2014

Certificate produced on Thursday, March 20, 2014 at 11:08 AM
STATE OF ILLINOIS
AUTHORIZED TO DO BUSINESS IN ILLINOIS

ATTACHMENT BB

A person, other than an individual acting as a sole proprietor, must be a duly constituted legal entity and authorized to do business in Illinois prior to submitting an offer. 30 ILCS 500/20-43. Offerors must review and complete certification #31 in the Standard Certifications – Attachment GG.

Certification #31 requires Vendor to check one of the four boxes representing its status. Two of the four options require that the Vendor attach to the Standard Certifications – Attachment GG a detailed explanation of the legal basis for its status claim. The State may request evidence from a vendor that certifies it is authorized to do business in Illinois proving such authorization. Failure to produce evidence in a timely manner may be considered grounds for determining Vendor non-responsive or not responsible.

For information on registering to conduct business in Illinois, please visit the Illinois Secretary of State’s Department of Business Services at their website at (http://cyberdriveillinois.com/departments/business_services/home.html) or your home county clerk.

EVIDENCE OF BEING AUTHORIZED TO DO BUSINESS IS THE SECRETARY
OF STATE’S CERTIFICATE OF GOOD STANDING

[Image: Certificate of Good Standing]

To all to whom these Presents Shall Come, Greeting:

I, Jane White, Secretary of State of the State of Illinois, do hereby certify that

XYZ Consulting, Inc., incorporated in Georgia and licensed to transact business in this State on January 1, 2011, appears to have complied with all the provisions of the Business Corporation Act of this State relating to the payment of franchise taxes and as of this date is a foreign corporation in good standing and authorized to transact business in the State of Illinois.

In Testimony Whereof, I have set my hand and cause to be affixed the Great Seal of the State of Illinois, this 7th day of June, A.D. 2011.

[Signature]

[Seal]

State of Illinois RFP with BEP Goal
Attachment BB – Authorized to Do Business in Illinois
V.13.5
To all to whom these Presents Shall Come, Greeting:

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that

B.I. INCORPORATED, INCORPORATED IN COLORADO AND LICENSED TO TRANSACT BUSINESS IN THIS STATE ON SEPTEMBER 29, 1992, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE RELATING TO THE PAYMENT OF FRANCHISE TAXES, AND AS OF THIS DATE, IS A FOREIGN CORPORATION IN GOOD STANDING AND AUTHORIZED TO TRANSACT BUSINESS IN THE STATE OF ILLINOIS.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 2ND day of JULY A.D. 2013.
To all to whom these Presents Shall Come, Greeting:

I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that

HOME DETENTION TECHNICIANS OF ILLINOIS, INC., A DOMESTIC CORPORATION, INCORPORATED UNDER THE LAWS OF THIS STATE ON APRIL 19, 1996, APPEARS TO HAVE COMPLIED WITH ALL THE PROVISIONS OF THE BUSINESS CORPORATION ACT OF THIS STATE RELATING TO THE PAYMENT OF FRANCHISE TAXES, AND AS OF THIS DATE, IS IN GOOD STANDING AS A DOMESTIC CORPORATION IN THE STATE OF ILLINOIS.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 27TH day of MARCH A.D. 2014.
STATE OF ILLINOIS

ILLINOIS DEPARTMENT OF HUMAN RIGHTS PUBLIC CONTRACT NUMBER

ATTACHMENT CC

1. If Offeror employed fifteen or more full-time employees at any time during the 365-day period immediately preceding the publication of this solicitation in the Illinois Procurement Bulletin (or issuance date if not published), it must have a current IDHR Public Contract Number or have proof of having submitted a completed application for one prior to the Offer opening date. 775 ILCS 5/2-101. If the Agency/University cannot confirm compliance, it will not be able to consider a Offeror’s bid or offer. Please complete the appropriate sections below:

   Name of Company (and DBA): Click here to enter text..

   [ ] (check if applicable) The number is not required as the company has employed 14 or fewer full-time employees during the 365-day period immediately preceding the publication of this solicitation in the Illinois Procurement Bulletin (or issuance date if not published).

   IDHR Public Contracts Number: Click here to enter text. Expiration Date: Click here to enter text..

2. If number has not yet been issued, provide the date a completed application for the number was submitted to IDHR: Click here to enter text..

3. Upon expiration and until their Contractor Identification Number is renewed, companies will not be eligible to be awarded contracts by the State of Illinois or other jurisdictions that require a current IDHR number as a condition of contract eligibility. 44 ILL. ADMIN. CODE 750.210(a).

4. Numbers issued by the Department of Human Rights (or its predecessor agency, the Illinois Fair Employment Practices Commission) prior to July 1, 1998 are no longer valid. This affects numbers below 89999-00-0. Valid numbers begin with 900000-00-0.

5. If Offeror’s organization holds an expired number, it must re-register with the Department of Human Rights.

6. Offeror may obtain an application form by:

   6.1. Telephone: Call the IDHR Public Contracts Unit at (312) 814-2431 between Monday and Friday, 8:30 AM - 5:00 PM, CST. (TDD (312) 263-1579).

   6.2. Internet: You may download the form from the Department of Human Rights’ website at (http://www2.illinois.gov/dhr/PublicContracts/Pages/default.aspx).

   6.3. Mail: Write to the Department of Human Rights, Public Contracts Unit, 100 West Randolph Street, Suite 10-100, Chicago, IL 60601.